

**Dear RPEA Members:**

As you know at the CalPERS Board meeting of June 21st, the CalPERS board made public that hackers had stolen the names, social security numbers, birth dates and other confidential information of roughly 769,000 retirees and beneficiaries, taking advantage of a vulnerability in a CalPERS contracted vendor's cybersecurity system.

News reports inform us that this cyberattack and the MOVEit software issue seems to be far reaching and data breaches because of the software have been announced by many clients of PBI Research Services including other pension funds, public agencies, banks and insurance companies. It would appear that the scope of the MOVEit software issue is not yet truly known.

**By way of update yesterday (July 13,2023) CalPERS informed RPEA and other stakeholders that:**

- 1) Experian has enrolled approximately 111,000 CalPERS members in credit monitoring. This represents approximately 15% of all members impacted. While this number may appear low, Experian has said this is a higher response in comparison to other security breaches based on their experience.
- 2) Experian has received more than 31,000 calls and has added 50 agents to their call center based on higher-than-expected wait times. (CalPERS is pleased to report that wait times now average about 2 mins.)
- 3) CalPERS' Contact Center has received more than 3,700 calls and we have responded to more than 2,400 emails to the dedicated incident email box at [PBIquestions@calpers.ca.gov](mailto:PBIquestions@calpers.ca.gov).
- 4) CalPERS continues to update the [Frequently Asked Questions](#) on our website based on feedback from members and stakeholders. (A link to the FAQ's is available thru the RPEA website under the CalPERS Data Breach header at [www.rpea.com](http://www.rpea.com) )

**Of importance**, next week (July 17-19), the CalPERS Board will hold an offsite meeting. CalPERS staff has informed us that they will be providing an update to the Board in public on the breach when the meeting begins on Monday July 17<sup>th</sup> at 9:00 a.m. This would be an opportune time for you to provide public comment to the board relative to this breach. Public comment will be available in person or by phone. The phone number to call is: (800) 259-4105.

**Monday, July 17, 2023 Webcast – <https://www.calpers.ca.gov/page/about/board/board-meetings>**

Should you be able to address the board in person the meeting will be held at the Portola Hotel & Spa at Monterey Bay located at Two Portola Plaza, Monterey, CA.

Remember to put on your calendar next week's CalPERS Board meeting next and call in a few minutes before 9:00 a.m. **The phone number to phone in is (800) 259-4105.**

Thank you for being a member of RPEA and for being the best part of the Retired Public Employees' Association of California. Together We Are Stronger!

Sincerely,

Rosemary Knox  
President, Retired Public Employees' Association of California

**P.S.**

**As a member of RPEA please feel welcome to forward this email to friends and former co-workers and other CalPERS annuitants and beneficiaries so they are aware of the CalPERS data breach update. The biggest favor you could do for a fellow retiree at this time is to share and refer this information with your friends and former co-workers so that they are informed and can stay abreast of this issue and of resources they can access to take precautions and protections.**

**RPEA continues to make every effort to keep our website up to date and resourceful. Our website address is [www.rpea.com](http://www.rpea.com)**